

# MICROTROL®

## QUALITY POLICY

MICROTROL STERILISATION SERVICES PVT. LTD. SHALL ACHIEVE EXCELLENCE IN THE FIELD OF GAMMA & ELECTRON BEAM IONISING IRRADIATION PROCESSING FOR STERILISATION/ BIO BURDEN REDUCTION AND SHALL ENSURE CUSTOMER SATISFACTION BY THOROUGHLY UNDERSTANDING THE CUSTOMER NEEDS AND PROVIDING WORLD-CLASS SERVICES WITH CONTINUAL IMPROVEMENTS IN THE DESIRED AREAS. THE SERVICES PROVIDED BY THE COMPANY FOR GAMMA & ELECTRON BEAM IONISING IRRADIATION OF MEDICAL DEVICES AND PHARMACEUTICAL & MEDICINAL & PRODUCTS AS WELL AS BIOBURDEN REDUCTION TREATMENT FOR VARIOUS COMMODITIES SHALL COMPLY WITH THE RESPECTIVE INTERNATIONAL SPECIFICATIONS AS STIPULATED BY THE CUSTOMER, INCLUDING ISO 11137: 2025 ON GAMMA & ELECTRON BEAM IONISING IRRADIATION PROCESSING. TO ACHIEVE THIS, THE COMPANY SHALL OPERATE UNDER A QUALITY SYSTEM CONFORMING TO IS/ISO-9001:2015, ISO 13485:2016, GMP & MEDICINAL PRODUCT AND OTHER APPLICABLE QUALITY SYSTEM REGULATIONS. THE COMPANY SHALL COMPLY WITH ALL REGULATORY AND STATUTORY REQUIREMENTS.

### QUALITY OBJECTIVE

1. ENSURE ACTIVE PARTICIPATION OF ALL THE EMPLOYEES IN THE QUALITY PROCESS THROUGH CONTINUOUS TRAINING ON QUALITY SYSTEM AND PROCEDURES.
2. THE MANAGEMENT WILL ENSURE A CONTINUAL APPRAISAL AND PROCESS IMPROVEMENT WITH RESPECT TO QUALITY SYSTEM BY ANALYSING THE SAME.



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DIRECTOR - TECHNICAL

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