

MICROTROL®

QUALITY POLICY

MICROTROL STERILISATION SERVICES PVT. LTD. SHALL ACHIEVE EXCELLENCE IN THE FIELD OF ETHYLENE OXIDE PROCESSING FOR STERILISATION/ BIO BURDEN REDUCTION AND SHALL ENSURE CUSTOMER SATISFACTION BY THOROUGHLY UNDERSTANDING THE CUSTOMER NEEDS AND PROVIDING WORLD-CLASS SERVICES WITH CONTINUAL IMPROVEMENTS IN THE DESIRED AREAS. THE SERVICES PROVIDED BY THE COMPANY FOR ETHYLENE OXIDE STERILISATION OF MEDICAL DEVICES AND PHARMACEUTICAL PRODUCTS AS WELL AS BIOBURDEN REDUCTION TREATMENT FOR VARIOUS COMMODITIES SHALL COMPLY WITH THE RESPECTIVE INTERNATIONAL SPECIFICATIONS AS STIPULATED BY THE CUSTOMER, INCLUDING ISO 11135: 2014 ON ETHYLENE OXIDE PROCESSING. TO ACHIEVE THIS, THE COMPANY SHALL OPERATE UNDER A QUALITY SYSTEM CONFORMING TO IS/ISO-9001:2015, ISO 13485:2016, GMP AND OTHER APPLICABLE QUALITY SYSTEM REGULATIONS. THE COMPANY SHALL COMPLY WITH ALL REGULATORY AND STATUTORY REQUIREMENTS.

QUALITY OBJECTIVE

1. ENSURE ACTIVE PARTICIPATION OF ALL THE EMPLOYEES IN THE QUALITY PROCESS THROUGH CONTINUOUS TRAINING ON QUALITY SYSTEM AND PROCEDURES.
2. THE MANAGEMENT WILL ENSURE A CONTINUAL APPRAISAL AND PROCESS IMPROVEMENT WITH RESPECT TO QUALITY SYSTEM BY ANALYSING THE SAME.



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DIRECTOR- TECHNICAL

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